

#### This is a What Works Presentation

#### by Jason Wydro

*What Works Wire* is a free online marketing publication for private practices. The word "Wire" comes from early telegraph and point A to point B communications systems. You might have heard the phrase "NewsWire" before. It is essentially a newswire of What Works.









## What Works

# Today we're going to talk about what works for online marketing.

The essentials of maximizing lead generation.





### Ignore the hype.





### What is hype?

To promote or publicize (a product or idea) intensively, often exaggerating its importance or benefits. Source: Google

Examples of popular hype:

"Get listed on the first page of Google today!" "We will remove all of your negative reviews instantly!" "We will solve **all** of your online problems!"







Online marketing definitely is needed nowadays, and it can produce excellent results, **but it isn't magic**.

Ignore the hype and go with proven strategy.









In order to get results, you need a workable plan and the means to put that plan into action.



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What I'm going to do today is to go over the foundational steps in my online marketing system.

These are the top steps I find tend to have the most return for your time and money.









#### Don't underestimate the power of reviews.





### **4 Primary Review Websites**

Google+ Facebook Yelp \*HealthGrades



\*Dentists and Optometrists







#### **Review Management**

- Always reply to reviews, negative or positive. Do this quickly.
- Send out personal thank you letters to clients and patients who leave reviews.
- Include a gift card to a local favorite store or restaurant as a thank you.





## Step 2

### **Online Local directory listings**

Be listed...everywhere.







#### Local Online Directory Listing Management

- Be listed in local directories
- Ensure all information is correct and in alignment with social profiles and website
- Include all services, bios and other relevant practice info where possible
- Keep everything clean and up to date
- A few popular directories: Google+, Yelp, MapQuest, CitySearch, Yahoo!, YellowPages.com (and many more)





## Step 3

### Fully optimize your website

Maximize your lead potential.







#### **Proper website maintenance**

- Ensure you have an easy to navigate website with the most popular pages and information in the forefront.
- Your site should be friendly and professional. Client photos, staff photos and client/business photos are great to have.
- Add specialized tips and useful charts and articles for clients. Add a blog, and keep content routine.
- Ensure Google knows you are there.





### A few more <u>very</u> important things...







- Be active and engaged in your social media. Start with getting your business on Facebook and promoting to your clients/patients.
- Demand website and online traffic statistics from whomever is maintaining your website and social media.
- Ensure you have review alert systems in place for monitoring when new reviews come in.
- Keep a regular email newsletter system in place.





### **Apply these tips for results!**

### Let's examine some real statistics.



#### CBL















Sessions	Users
37.79%	60.46%
10,493 vs 7,615	8,387 vs 5,227
mandenastellamanda	mandenaullamanden













# Thank you!

WhatWorksWire.com can help your practice attain similar results.





## **Questions?**

